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SAP WM USERS ADD JENNIFER VOICEPLUS TO DRIVE NEW EFFICIENCIES IN WAREHOUSE OPERATIONS

Jennifer Voice Picking Solutions Installed at HD Supply Facilities Maintenance and Other Leading Companies

PITTSBURGH, PA, May 17, 2011 – Lucas Systems, Inc., the leading provider of voice-directed warehouse applications for open, mobile computers, today announced that several major new customers have added Jennifer™ VoicePlus to their existing SAP Warehouse Management systems. Jennifer includes pre-built integration to SAP systems, including SAP WM, the leading warehouse management solution for manufacturers, wholesale distribution companies, and retailers.

HD Supply Facilities Maintenance – a leading supplier of maintenance, repair and operations (MRO) products to professional customers – recently installed Jennifer for voice picking at its Seattle Distribution Center, and a major consumer products company also recently installed Jennifer at two distribution centers. Another Jennifer and SAP WM customer, Tasty Baking Co., will be presenting a case study about its use of Jennifer for voice-directed picking, receiving, put-away, and replenishment at SAP's Sapphire Now/ASUG Annual Conference this week in Orlando, Fla.

"Jennifer VoicePlus provides a number of benefits for us," said David Wilson, vice president of Operations at HD Supply Facilities Maintenance. "When we installed the technology at our Seattle Distribution Center, we saw an increase in both productivity and picking accuracy in just the first few weeks. As we implement the system in more locations in the coming months, we expect to see even greater efficiencies in our operations."

Jennifer VoicePlus is the first warehouse solution to use voice and scanning interchangeably in a single application, to interleave voice picking with other tasks, and to run on standard mobile computing devices that can be used in non-voice processes. Jennifer has been used with SAP systems at dozens of customer locations using a range of SAP applications. This experience and out-of-the box integration components allow SAP customers to rapidly deploy JenniferVoicePlus applications for receiving through shipping and returns. Jennifer, by Lucas, is the leading hardware-independent voice solution in North America, with tens of thousands of users at hundreds of DCs.

"Many SAP WM users are extending their systems with Jennifer VoicePlus to get the full benefits of flexible, configurable voice-directed warehouse processes," says Chris Sweeney, SVP of Lucas Systems. "More than a simple voice user interface, Jennifer VoicePlus provides flexibility to optimize the hands-on user process, delivering bigger gains in user productivity and accuracy than traditional voice-only applications, without adding cost and complexity for IT organizations. The combination of SAP and Jennifer sets a new standard for voice-directed warehouse functionality."

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About Lucas Systems, Inc.
Since 1998, Lucas Systems has delivered more voice-directed warehouse applications on a wider variety of mobile computers than any other company. Customers like Cardinal Health, C&S Wholesale Grocers, CVS/pharmacy, Do it Best Corp., Kraft Nabisco, and OfficeMax trust Lucas to deliver solutions that greatly improve worker productivity and accuracy because Lucas truly understands warehouse operations. Jennifer™ VoicePlus, the Lucas voice solution, creates a conversation with warehouse workers that frees their hands and eyes to focus on the job at hand. Jennifer also provides managers and supervisors with real-time reporting and management tools that help them better manage their operations. Tens of thousands of associates at hundreds of distribution centers work with Jennifer every day. For more information, visit www.lucasware.com

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